

The background of the cover is a photograph of a multi-story building with a grid-like facade of windows and balconies. The entire image is overlaid with a semi-transparent red filter. The title 'UNIVERSITY CROSSING' is centered in white, with 'UNIVERSITY' on one line and 'CROSSING' on the line below, separated by a thin white horizontal line.

UNIVERSITY CROSSING

2018 RESOURCE GUIDE

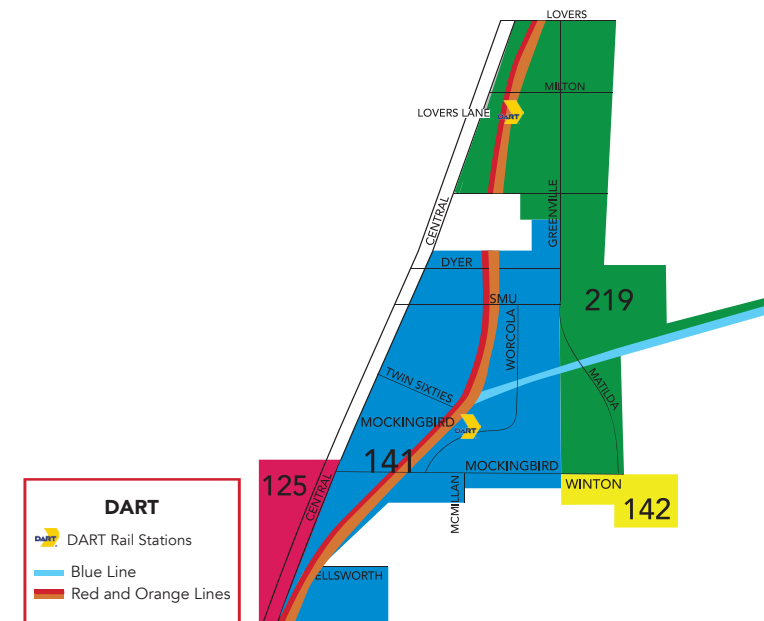


WELCOME TO UNIVERSITY CROSSING

University Crossing Public Improvement District is a City of Dallas Public Improvement District (PID) that is defined by certain borders of North Central Expressway (U.S. 75), Mockingbird Lane, Greenville Avenue and Lovers Lane. This resource guide was developed to provide you with helpful hints and contact information from different agencies and community groups.

KNOW YOUR NEIGHBOR: SHARE YOUR INFORMATION

We can work together to keep University Crossing safe and build community programs. We can make our neighborhood more vibrant and secure by getting to know our neighbors and sharing our information. The University Crossing PID website has a directory of current businesses and organizations in the PID, but you can also create a contact list of your closest neighbors who will help you keep an eye out and if they "see something," they will "say something."



UCPID Boundary Map/DPD Northeast Division v. DPD Central Division

“

University Crossing is a vibrant neighborhood consisting of more than 200 businesses, residences and organizations. We are dedicated to making the UCPID a safe place to love, work and play”

*Patrick Sanders
ED, University Crossing PID*

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In 2018 Our Focus Is On:

- Safety Contacts
- When To Call 911?
- Know Your Neighbors
- Crime Watch Tips
- Pedestrian/Bicycle Safety
- How to Get a CTA



SAFETY TIPS

WHEN TO CALL 911? CALL THE POLICE IF YOU:

- Are in physical danger
- See or smell fire
- Hear a fight or domestic dispute
- Hear screaming or call for help
- Hear gunfire
- See an endangered child
- Hear an alarm or suspicious sound
- Witness a mentally unstable person
- Health emergency

If you SEE SOMETHING, you should SAY SOMETHING!



PEDESTRIAN AND BICYCLE SAFETY

University Crossing is dedicated to making our neighborhood a wonderful place to walk, bike and use mass transit. Our goal is to make sure the neighborhood is a safe place for pedestrians and bicyclists. Here are some tips on how to walk safely through the PID.

PEDESTRIAN SAFETY TIPS

- Cross in crosswalks at intersections
- Cross streets and driveways in front of vehicles—never behind them!
- Look both ways before crossing a street
- At signalized intersections, cross only when the signal indicates it is safe
- Watch for vehicles and try to stay out of blind spots when possible
- Make eye contact with drivers before crossing streets
- Be seen while walking in the dark
- When there is a sidewalk, use it!

BICYCLE SAFETY TIPS

- Bicyclists are required to stop and yield at traffic signals and stop signs
- Use hand signals to let others know when you're turning, changing lanes, etc.
- Always ride in the same direction as traffic
- Ride as far to the right as practicable
- Wear a properly fitted helmet to reduce the chances of injury



CRISIS INTERVENTION CONTACTS

Genesis Women's Shelter

24 Hour Hotline: 214-946-HELP (4357) Outreach: 214-389-7700
Provides shelter, safety, counseling, and expert services to battered women and their children.

Elder Issues/Hoarding

Valencia Hooper,
Manager Office of Senior Affairs
City of Dallas
214-670-5709

Interfaith Housing Coalition

214-827-7220
www.ihcdallas.org Transitional housing for working poor families/homeless.

Rape Crisis Center

972-641-RAPE (7273) Free rape counseling and professional services. Critical Incident Stress Debriefing: 214-345-5096 Advice for apartment managers/staff on next steps after a rape occurs on your property.

Children's Health Line

(Children's Medical Center)
866-682-6280 – answered 24/7
Free telephone advice covering questions about fever, coughing, vomiting, asthma, minor accidents, medication dosages and referrals to a doctor.



Bridge the Gap Chamber Players Perform for Music on Mockingbird

HOW TO: GET A CRIMINAL TRESPASS AFFIDAVIT

The Criminal Trespass Affidavit (CTA) Program allows property owners, or persons responsible for the property, and the Dallas Police Department to work together to reduce criminal activity on private property.

HOW A CTA WORKS:

- The Dallas Police Department is authorized by the property owners or manager to remove or arrest persons found on the property when they are not authorized.
- An individual arrested for trespassing will be charged with a violation of the Texas Penal Code, Sec. 30.05, also known as Criminal Trespass.
- The property owner or manager will be the person formally filing the criminal complaint against the violator(s).
- The property must have approved signage posted.

WHAT HAPPENS WHEN A SUSPECT IS CRIMINALLY TRESPASSED?

If a property owner or manager criminally trespasses a suspect, a police officer will provide a Yellow Criminal Trespass (CT) Card.

This card is necessary to proceed with charges if the suspect returns and violates the CT.

HOW DO I OBTAIN A CTA?

To obtain a CTA, contact the Neighborhood Patrol Officer (NPO) in the Patrol Division where your property or place of business is located. The CTA coordinator will follow up with property owners or managers for renewal once the CTA on file expires.

HOW LONG IS IT VALID?

- A CTA is valid for 60 days without a suspect photograph.
- A CTA is valid for 120 days with a suspect photograph.

WHO FROM DPD SERVES YOU? WHY DOES IT MATTER?

The University Crossing Community sits inside two separate Dallas Patrol Divisions: the Central Patrol Division and the Northeast Patrol Division. Depending on the location of your home, property, or place of business, you may have a different police contact from your neighbor. To determine which patrol division serves your home, property, or place of business, refer to the map on the second page.

- Central Patrol Division:** If your home, property, or place of business is located within the pink, blue, or yellow area, it is in the Central Patrol Division.
- Northeast Patrol Division:** If your home, property, or place of business is located in the green area, it is in the Northeast Patrol Division.

Regardless of your Patrol Division, you should know and develop a relationship with your Neighborhood Patrol Officer (NPO). Your NPO is your key to DPD information and re-sources.

Your NPO is: _____
Phone #: _____
Your Property Beat is: _____
Reporting Area: _____



CODE COMPLIANCE TIPS

- Code Compliance Tips**
Check out the tips below on how to avoid a code compliance violation.
- Exterior/Parking Lots**
- Regularly check and maintain your property to ensure it complies with all relevant Dallas City Code fire, health, safety, and building provisions.
 - On the exterior of your property, pay close attention to lights, signs, fences or screening. These are the first things Code will look for when they drive up.
 - Look for rotted or exposed wood.
 - All off-street parking areas must be lighted.
 - Report public street light outages around your property to Onco by calling 1-888-313-4747 or using their on-line outage reporting system at <https://www.oncorstreetlight.com/>.
 - Ensure your property address is clearly visible, and you have signs for each unit building and cross drives.
 - Make sure all litter is picked up and the common areas are free from debris.
 - Replace broken windows and secure open and vacant units.
 - Parking lot stripes must be clear and visible Lock, Take, and Hide signs posted (one for every 50 parking spaces).

Northeast Dallas Patrol Division

Northeast NPO Unit: 214.670.7747
Northeast Division Main Number: 214.670.4415

Central Dallas Patrol Division

Central NPO Unit: 214.670.4420
Central Division Main Number: 214.670.4413



CRIME WATCH AND SAFETY TIPS

The University Crossing PID employs an Extra Neighborhood Patrol (ENP) through the Dallas Police Department to ensure the University Crossing neighborhood is safe and secure. In 2016, the UCPID helped to reduce crime in our neighborhood by 19 percent.

HERE ARE SOME TIPS TO HELP KEEP OUR NEIGHBORHOOD SAFE

- Call 911 to report emergencies and immediate suspicious activity.
- Utilize iWatch Dallas to report suspicious activity, while remaining anonymous. Call **214-671-4TIP**, or Text "DPD" plus your tip to **274637**, or download the free app.
- Institute an Operation ID program in your community to deter theft. Operation ID encourages residents to mark the property with their driver's license numbers, keep an inventory of property and display Operation ID decals on windows.
- Execute a Criminal Trespass Affidavit (CTA) so DPD can remove trespassers from your property. If you have not done this, contact the Central (**214-670-7747**) or Northeast (**214-670-4420**) Police Divisions depending on the location of your property.
- Monitor police incidents and **911** calls in your community by visiting www.dallaspolice.net and inputting your property address. We can provide training on the public search or other online tools—just ask!

HELPFUL SAFETY WEBSITES:

dallaspolice.net
iwatchdallas.net
311.dallascityhall.com
oncorstreetlight.com

DALLAS POLICE CONTACT INFO NORTHEAST PATROL DIVISION:

NPO Unit: 214-670-7747
Main Number: 214-670-4415
Central Dallas Patrol Division:
NPO Unit: 214-670-4420
Main Number: 214-670-4413

OTHER SECURITY CONTACTS:

SMU Police:
Emergency: 214-768-3333
Non-Emergency: 214-768-3388

DART Police:
Emergency: 214-928-6300
Non-Emergency: 214-928-6300

UP Police:
Emergency: 911
Non-Emergency: 214-363-3000

HELPFUL PHONE NUMBERS

City of Dallas Services

Animal Control	214-670-6800
Building Expansion	214-948-4480
Code Compliance MCIS	214-670-9716
Dallas Housing Authority	214-224-3615
Northeast Neighborhood Code Rep	214-671-1373
Central Neighborhood Code Rep	214-948-4641
Social Services	214-670-4225
Records Division	214-671-3345

Dallas Fire Rescue

Main Number	214-670-5466
Website	dallasfirerescue.com
Fire prevention and inspection	214-670-4319
Arson	214-670-4312

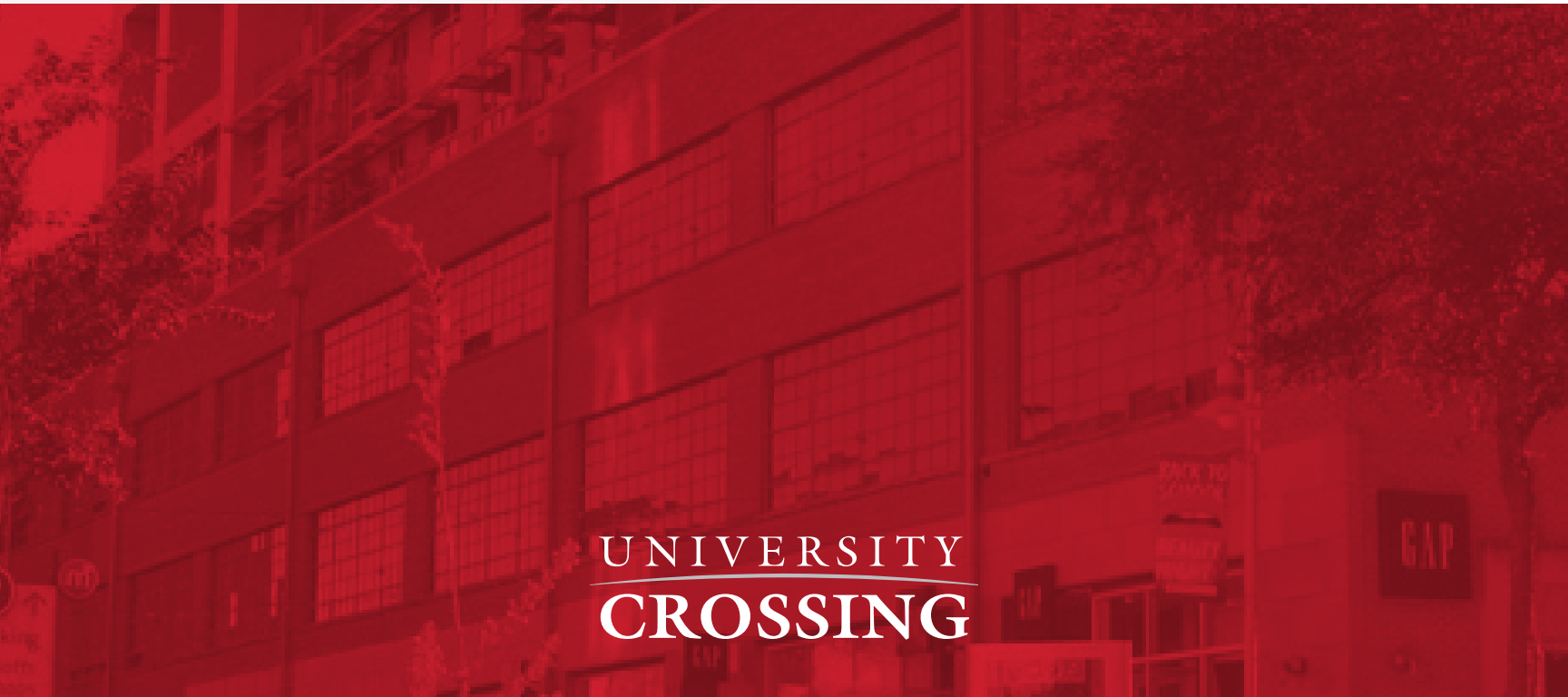
CONTACT US

Email us for more information about how we can keep our neighborhood safe.

University Crossing PID Patrick Sanders

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Visit us on the web at:
universitycrossing.com



UNIVERSITY
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